• What’s the fastest way to find a part?
• Why should I register?
• Do I have to register to purchase?
• I just registered, but I can’t log on
• I just registered, but I forgot my password
• I still can’t log-in after the previous steps, what can I do now?
• How can I view a quote or order?
• I registered, how can I view a quote or order?
• How do I order and checkout?
• Where can I view my invoices?
• Are there any service/install manuals or how to videos?

Click on each question or scroll down for answers
What’s the fastest way to find a part?

1. Get the Work Order (WO) from the label on the door or frame and enter in WO# Lookup

2. Other option is to search store or by categories
Why should I register?

1. You can receive discounts if you provide your reseller certificate or contractor's license

2. Quotes and Orders are stored into your account
Do I have to register to purchase?

1. No, you can checkout as a guest
I just registered, but I can’t log on

1. It takes up to 24 hours to verify your account during our regular business hours

I just registered, but I forgot my password

1. Click on Forgot Password and follow steps to recover
I still can’t log-in after the previous steps, what can I do now?

1. Please contact us by phone or email to resolve.
How can I view a quote or order?

1. You must register to view a quote or order
I registered, how can I view a quote or order?

1. Click on Quote Dashboard or Orders Dashboard

1. Click View to see details of quote or order
How do I order and checkout?

1. Find the part you need and click “add to cart”

2. When finish browsing, click on shopping cart to checkout and follow the steps to complete the order or quote
Where can I view my invoices?

1. A copy will be emailed to you or you can view it at check out

Order information

Order #14302
Order Date: Monday, April 4, 2016
Order Status: Pending

Order Total: $192.31

2. Once the order is processed, the invoice is also available in the orders dashboard*

*Orders Dashboard only available if you have a registered account
Are there any service/install manuals or how to videos?
1. We have how to videos for the most frequent maintenance service within our Support Center

1. Additional service/install manuals can be found under downloads on anthonyintl.com